

customers with disabilities

If you require assistance, please ask security staff at the entrance to the visa application centre.

1. A temporary ramp will be positioned at the entrance of the visa application centre for wheelchair users.
2. Wheelchairs are available at the visa application centre.
3. A friend/relative may accompany a customer with a disability.
4. A lift is available in the visa application centre for use by disabled customers.
5. There are no parking facilities.
6. There are no disabled toilet facilities.